

STATEMENT OF CLIENT RULES

1. Let each person speak without interruption.
2. Be courteous in your manner towards the other person.
3. Do not fight.
4. Listen to what the other person has to say. You may find you can agree with some of the things they say.
5. Do not accuse the other person. Just state the facts.
6. Do not speak *for* the other person, or their intentions, motives or point of view. Speak only for yourself.
7. Think about possible options for resolution of the issues. The more options you can think of, the more likely that you will find one that both of you can agree on.